Miami to lead the nation in energy efficiency

Millions of NBC’s “Today” show viewers watched on April 20 as FPL Group Chairman and CEO Lew Hay and GE Chairman and CEO Jeff Immelt unveiled plans for Energy Smart Miami. This groundbreaking initiative proposes to use federal economic stimulus funds to spur a $200 million investment in “smart-grid” technology and renewable energy over the next two years. Energy Smart Miami has the potential to be the most extensive and holistic smart-grid implementation in the country.

“The imagine for a moment, what it will be like to live in the smart-grid city of the future,” said Lew. “When you wake up, your in-home energy display will tell you exactly how much power you used the day before and how to use power in the most efficient way today. Your smart appliances and thermostat will automatically interact with the grid to reduce energy use in accord with your lifestyle.”

The backbone of the project will be the deployment of more than 1 million advanced wireless “smart meters” to every home and most businesses in Miami-Dade County, which will be connected by a two-way wireless network, along with pilot programs involving renewable energy integration, deployment of plug-in hybrid electric vehicles and consumer technology trials of in-home energy displays and home energy controllers.

Joining Lew Hay and Jeff Immelt at the history-making news event at Miami Dade College were Miami Mayor Manny Diaz and technology partners Cisco Systems Chairman and CEO John Chambers; and Silver Spring Networks Chairman, CEO and President Scott Lang. The corporate leaders were in Miami to announce the Energy Smart Miami initiative last month.

Energy Smart Miami also will provide the city with more reliable electrical service. “Parts of downtown Miami will have an electrical grid built with a fully automated digital infrastructure,” said Lew. “This intelligent network will be able to detect potential problems and automatically reconfigure the grid to minimize or eliminate outages.”

Continued on page 3
This is an exciting and challenging time in Washington, D.C., for the electric utility industry. With the Obama administration in power and Democratic majorities in both the U.S. House and Senate, Congress is looking at energy issues with renewed vigor. Already this year, legislation has been proposed on issues ranging from smart grid and new transmission to climate change and a federal Renewable Electricity Standard.

The issues before Congress right now will have a direct impact on the continued success of FPL Group, and I can say with great pride that we are leading the way in shaping public policy for our country’s energy future. We have embraced new technologies, such as smart meters and plug-in electric vehicles; continued our strong energy conservation and efficiency programs; and accelerated our investment in clean energy, like nuclear, solar and wind. In short, FPL Group exemplifies what our Congressional leaders want tomorrow’s energy companies to be.

Our company’s clear-focused vision for providing customers with cleaner, more reliable energy has been acknowledged and applauded by policymakers in Washington and experts in our industry.

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FPL Group is well positioned for the future, and each of us has a critical role to play in shaping the energy arena for generations to come. I encourage you to pay attention to what is happening in Washington and state capitols across the United States.

Michael Wilson
Vice President, Governmental Affairs
FPL Group

FPL Group: A clear focused vision

Leadership Perspective

With a growing portfolio of more than 8,200 wind turbines across the country, NextEra Energy Resources must occasionally repair turbine components. What better way to meet that need than by creating the in-house, $20-million Generation Repair and Service facility in central Iowa.


Generation Repair and Service will overhaul and repair wind turbine equipment and will warehouse parts and supplies to support wind assets in the Midwest. “By having our own in-house facility to repair wind turbine components,” said T.J., “we improve our flexibility in repair schedules and realize a significant cost savings by doing this work ourselves versus an outside company.”

In addition to the in-house repair benefits, the facility will provide economic opportunities, including employment of 20 to 25 full-time workers.

“The NextEra Energy Resources groundbreaking,” said Gov. Culver, “represents a positive step in moving Iowa’s economic growth forward by a company that has been a leader in generating wind power across the nation. The jobs created here are going to be jobs of the future, and they’re coming to Iowa.”

NextEra Energy Resources and its affiliates own and operate seven wind energy centers in Iowa. The company also has a 70-percent interest in, and operating responsibility for, the Duane Arnold Energy Center.

Facility will save time, money

As North Dakota residents prepared last month for one of the worst floods in the state’s history, Dan Ortiz, general manager of the Wind Great Plains region, made preparations of his own. He mobilized volunteers from the company’s North Dakota wind farms to bring water, snacks and much-needed sandbagging help to Fargo and Valley City.

“The guys put in a total of 150 hours of sandbagging time,” explained Bill Campbell, plant leader for the Langdon Wind Energy Center. “They also assisted some local residents by moving furniture and personal items to protect them from the water.”

Langdon Wind Energy Center volunteers included Ed Newman, Evan Newman, Craig Rintala, Jon Synstelien, Kent Fetsch, Ryan Goodsoin and Lane Christianson. They were joined by volunteers from the Ashtabula Wind Energy Center: Andy Schwab, Rockne Earles, Chris Van Dyke, Darren Paulson, Chey Spitzer, Nick Nielsen and Chris Hoffer.

“Although we were a small group, our efforts to build this particular sandbag dike helped save a neighborhood from flooding,” said Ryan, a Langdon wind technician and team spokesperson. “We hope our small effort raised the spirits of the people who were affected by this enormous disaster.”

Vice President of Wind Operations Manny Sanchez recognized the employees’ volunteer efforts.

“We appreciate our teammates for taking time away from their families to help out our neighbors, and thank those who remained at the wind farm sites to cover all the work responsibilities there,” he said. “I am honored to work with such a group of professional and caring individuals.”

Wind technicians help during record North Dakota floods

Ryan Goodsoin from Langdon Wind Energy Center prepares to hand a sandbag to Darren Paulson (kneeling) of Ashtabula Wind Energy Center as they prepare a dike near Fargo, N.D. NextEra Energy Resources employees volunteered last month to help residents prepare for record-high floods.
Included in Energy Smart Miami are a wide range of technologies that improve electricity delivery and help customers better manage their electricity usage. Highlights include:

» Smart-grid automation and communications
» Smart meters in more than 1 million homes and most businesses in Miami-Dade County
» Renewable energy integration in local universities and schools
» 300 plug-in hybrid electric vehicles added to the FPL fleet serving Miami-Dade County
» Consumer technology trials to identify greatest energy savings and consumer satisfaction, including:
  – In-home energy displays or “eco-panels” to help manage electrical loads and lower power use during peak periods
  – Smart appliances that can communicate with smart meters to reschedule high-energy functions
  – Programmable and smart meter-controllable thermostats
  – Demand-management and demand-response software that will manage consumer appliances, lighting and other devices through smart meters

Watch a video that helps explain the benefits of this revolutionary smart-grid technology, and read more information about Energy Smart Miami at www.energysmartmiami.com.

Employees and business customers took a look at the work employees do to achieve quality and safety improvements at the 2009 Quality and Safety Expo last month in the Juno Beach, Fla., office atrium.

“This is one of my favorite events, because I get a first-hand look at what our employees are achieving through continuous quality and safety improvements,” said FPL Group Chairman and CEO Lew Hay. “Their hard work is helping to ensure the reliability of our electric service, the efficiency of our power plants, the safety of our employees and the financial viability of our company. In other words, they are driving business results that directly improve service to our customers and add value for our shareholders.”

FPL President and CEO Armando Olivera closed the day’s activities by presenting the following eight teams with awards for going the extra mile to demonstrate the company’s focus on quality and safety in a variety of categories:

- Most Creative Quality Display
  Center for Operational Excellence (Nuclear Fleet)

- Most Creative Safety Display
  Care Center Safety Booth (Customer Service)

- Best Use of Quality Tools
  The Bill Inserters (Customer Service)

- Best Use of Safety Methods
  Safety 6 and Equipment Operators (Power Systems – Transmission)

- Quality Expo Spirit Award
  ISC Quality & Safety (Integrated Supply Chain)

- Safety Expo Spirit Award
  The Bridge . . . Connecting Local Joint Advisory Safety Committee and Total Safety Culture for ZERO Today! (Power Systems – Distribution)

- Best Quality Learning Experience
  NexEra Energy Resources Six Sigma (NexEra Energy Resources)

- Best Safety Learning Experience
  Broward Total Safety Culture “What is Proactive Safety?” (Power Systems – Distribution)

Customer Service Care Center Safety Booth team members proudly pose with FPL President and CEO Armando Olivera (at podium) after they win the Most Creative Safety Display Award. Pictured are (l-r): Carlos Abreu, Silvio Martinez, Ana Guzman, Kathleen Elias, Natalie Williams, Jeunesse Arias, Kenny Donayre, Jeni Tedesco, Dee Preston, Chris Reed and Myron Kirkland.

FPL Group Chairman and CEO Lew Hay unveils plans for the Energy Smart Miami initiative at the Wolfson Campus of Miami Dade College in Miami, Fla. Millions of NBC’s “Today” show viewers watched the April 20 event.

More information on the Ethisphere Institute, including ranking projects and membership, can be found at http://www.ethisphere.org.

For the third straight year, FPL Group has been named to the “World’s Most Ethical Companies” list by Ethisphere magazine. According to the publication, this year’s list recognizes “organizations that promote ethical business standards and practices by going beyond legal minimums, introducing innovative ideas benefiting the public and forcing their competitors to follow suit.”

“We’re extremely pleased that our passion for ethical behavior has been recognized for three years running,” said FPL Group Chairman and CEO Lew Hay. “As the No. 1 renewable energy company for wind and solar power in North America, we take our commitment to corporate responsibility with the utmost seriousness. We believe good corporate behavior will lead to good business results, and our track record proves it.”

FPL Group again is on the ‘World’s Most Ethical Companies’ list

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Employee takes center stage

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Employees prepare for storm season

Since the 2004 and 2005 hurricane seasons, when seven hurricanes swept through FPL's service territory, the company's employees have experienced flooding, tornadoes and other severe weather conditions. Lessons learned from these events are taken seriously.

Although the start of hurricane season is June 1, FPL prepares all year long. “Each storm event has unique circumstances and provides opportunities to examine and improve our processes so that we can provide fast and safe restoration for our customers,” said Jim Glass, Distribution emergency preparedness and restoration support manager.

Storm training and preparations kick into high gear this month, when FPL conducts its annual mock hurricane exercise. Employees practice storm roles during a dry-run scenario that mocks a severe storm that makes landfall. “We execute our pre-storm preparation to understand new processes and technology as well as practice established processes,” said Jim. “The lessons we learn are captured and incorporated into the preparedness plan.”

Noted hurricane researcher William Gray and his team at Colorado State University predicted on April 7 that six hurricanes are likely this year with a 32-percent probability of landfall along the U.S. East Coast. While these are considered average numbers, FPL continues preparations as though a major storm is in the future. “No one can predict when or where the next bad storm will hit, but we know it only takes one major storm hitting FPL territory to result in significant impact on our customers, individual employees and the company,” said Jim. “Our guard is up, and FPL employees will be ready.”

CenterPoint Energy applauds FPL

Last September, 800 FPL employees and contractors raced to Texas to help restore power to the state’s Hurricane Ike-ravaged areas in and near Houston.

In a letter to FPL President and CEO Armando Olivera, CenterPoint Energy President and CEO David McClanahan and Group President and Chief Operating Officer of Regulated Operations T om Standish recognized FPL's efforts:

In appreciation for the role your company played in restoring power to more than 2 million CenterPoint Energy customers following Hurricane Ike, please accept the enclosed gift. This custom-made memento features a commemorative belt buckle and a section from a distribution pole that was damaged during the storm.

“We know that when you send help, everyone who remains must work extra hard as well. It is with this thought that we dedicate this plaque to all your employees and ask that you share with them our heartfelt thanks.

This plaque was sent to FPL employees in appreciation for the role they played last year after Hurricane Ike in restoring power to more than 2 million CenterPoint Energy customers in Texas.

“Your willingness to respond to this great natural disaster and the teamwork Florida Power & Light Company displayed during this historic effort will not be forgotten. You have our sincere gratitude, not just for the outstanding work done by your employees, but also for your personal support.”

See photos of the plaque and employees restoring power in Texas, and read thank you letters from grateful residents, at INFPL/ike.
Great Question

What is the Space Coast Next Generation Solar Energy Center?

I am curious about FPL’s plan to build a solar energy facility at the Kennedy Space Center. Can you tell me more about the project and how it will benefit Florida residents?

That’s a great question. To help with the answer, FPL Manager of Renewables Development Kathy Salvador recently discussed FPL’s innovative public-private partnership with NASA to make the project possible.

On May 27, FPL will break ground on the 10-megawatt Space Coast Next Generation Solar Energy Center, one of three FPL solar projects under way in the Sunshine State. After its planned completion in mid-2010, the new solar photovoltaic facility will generate 16,000 megawatt-hours annually, or enough power to serve about 1,100 homes.

The innovative public-private partnership between NASA and FPL is leveraging engineering, design and operating expertise to construct and operate the highest-efficiency solar panel technology available today.

“This is a unique opportunity for FPL to work with NASA to bring more renewable energy to Florida,” said Kathy. “With NASA as the leader in the use of solar technology in space, and FPL Group as the largest provider of renewable energy in the nation, this collaboration brings together the experience of some of the smartest scientists in the world.”

The Space Coast Next Generation Solar Energy Center will be built on 60 acres that FPL is leasing from the Kennedy Space Center, and represents the first project to come to fruition under a joint five-year agreement to study the feasibility of implementing renewable projects at Kennedy Space Center. Instead of paying cash to lease the land for its 10-MW solar facility, FPL agreed to build a 1-MW solar plant for NASA's exclusive use.

“By having its own solar plant on site, NASA has an advantage in meeting federal mandates on renewable energy and energy efficiency,” said Kathy. “When a federal facility produces renewable energy on its own, it gets double renewable energy credits.”

This makes the Space Coast Next Generation Solar Energy Center a win-win for NASA and FPL. “We both get a solar facility,” said Kathy.

There are many benefits for Floridians, as well:

» Over 30 years, the facility will prevent the emission of more than 227,000 tons of greenhouse gases – equivalent to removing more than 1,800 cars from the road every year for the entire life of the project.
» It will decrease fossil-fuel usage by approximately 2.8 billion cubic feet of natural gas and 122,000 barrels of oil.
» Photovoltaic technology requires no water and produces no emissions.

In addition, FPL is teaming with NASA to develop educational programs for Florida schoolchildren as well as to create a hands-on display at the Kennedy Space Center Visitor Complex about the solar project.

“Bringing more renewable energy to Florida,” said Kathy, “improves our environment through the use of clean energy and strengthens our energy independence by reducing our reliance on foreign sources of fuel.”

To view a 360-degree tour of the proposed facility and how it works, go to http://www.FPL.com/environment/solar/spacecoast.shtml.

This artist’s rendition of the Space Coast Next Generation Solar Energy Center shows the facility in mid-2010 after it is built on 60 acres leased from Kennedy Space Center. The site’s high-efficiency solar technology will generate enough power to serve about 1,100 homes.

Did You Know

‘Florida Energy Secure Line’ diversifies, protects fuel supplies

In April, FPL filed a petition with the Florida Public Service Commission to construct a natural-gas pipeline in the state. The purpose of the project is to bring clean-burning natural gas to FPL power plants. The Florida EnergySecure Line would also help diversify and secure Florida’s access to natural-gas supplies, bring much-needed jobs as well as millions of dollars in new property taxes for the counties where it is proposed.

“We are continuing to invest in diversifying our fuel sources through expansion of nuclear capacity and through new solar power generation,” said FPL President and CEO Armando Olivera, “but natural gas is our most important source of fuel and an essential ingredient in a clean-energy future for the state of Florida.”

The proposed Florida EnergySecure Line corridor extends from Bradford to Martin counties for nearly 300 miles. Two laterals also are proposed to connect both the Cape Canaveral and Riviera Beach Next Generation Clean Energy Centers to the new pipeline. Compressor stations would be located in Bradford and Palm Beach counties.

More than 90 percent of the Florida EnergySecure Line would be co-located along existing rights-of-way associated with utilities, roads or railroads. The proposal calls for the Florida EnergySecure Line to enter service as early as 2014.

FPL plans to license the underground pipeline through Florida’s Natural Gas Power Plant Siting Act. A community outreach program that includes open-house events began in April. To learn more, and to view a video of the project, visit www.FPL.com/EnergySecure.
The 2008 Employee Engagement Survey results have been shared with employees companywide. Next, new business-unit initiatives tailored to specific needs of employees will be implemented, and a limited number of new corporate initiatives will be added, as well. Meanwhile, progress continues on a number of existing corporate initiatives:

1. **Executive outreach** — So far, there are 19 small group sessions planned for 2009. Participants engage in candid discussions with company leaders and offer insights into employee perspectives. Outreach continues in the business units as well as through leader site visits, newsletters, blogs and webcasts.

2. **Leadership development** — Last year, the company developed guiding principles for leaders; they will be shared with all employees this year. FPL Group University is creating a leadership course to be piloted later in the year.

3. **Welcoming new employees** — An online system currently in development will orient new employees from their first day through their fifth month on the job. Scheduled to launch in September, the new system will benefit all employees by expediting new employees’ orientation, helping them to become productive team members quickly.

4. **Career Discovery** — The Web site launched last fall, and FPL Group University recently added a companion workshop to help you plan and prepare your career objectives and develop plans to achieve them.

5. **Total Rewards** — This popular site debuted last fall and now can be viewed from home as well as work. Both 2008 summary statements and 2009 year-to-date information are available, allowing employees to view the sum of benefits, pay and intangible rewards of working at FPL Group.

6. **Career paths and lattices** — This year, additional business units will be identified to work with Human Resources to help employees visualize and learn about the options available to them as they progress within their business unit. Information Management completed its career paths and lattices project in 2008, and other business units are in progress for completion this year.

For more information on engagement initiatives, go to INFPL/Engagement.
Ways to save on health care

Get the most from your health-care dollar. Following these simple guidelines can help you and the company save on health care while actually increasing the quality of care you receive.

1. Play by the rules.
   - Understand your benefit coverage to get the best value.
   - Choose your benefit plan carefully during open enrollment.
   - Always use network providers.
   - Open and use a Flexible Spending Account.

2. Develop good consumer habits.
   - Practice prevention – eat right, exercise, manage stress and avoid tobacco.
   - Take a Health Assessment to understand and manage your risks.
   - Take advantage of many company-sponsored rebates and incentives.
   - Use independent radiology centers and participating labs.
   - Research quality indicators for hospitals and surgeons before surgery.

3. Use the appropriate level of care.

<table>
<thead>
<tr>
<th>Primary Care</th>
<th>Convenience</th>
<th>Urgent Care Clinics</th>
<th>Emergency Room Care</th>
</tr>
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<tbody>
<tr>
<td>Preventive and routine care for minor illnesses and injuries, usually provided by your primary care physician</td>
<td>When you can’t wait for an appointment for treatment of minor illnesses, a walk-in convenience care clinic can help.</td>
<td>When you need immediate care for a more serious-than-routine condition, but you’re not in a life-or-limb-threatening state and not likely to be admitted to the hospital, try an urgent care center.</td>
<td>EMRs are necessary if you have a life- or limb-threatening illness or injury, if you need ambulance transport or possible admission to the hospital.</td>
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4. Be smart about prescription drugs.
   - Ask for generics, lower-cost brand alternatives or over-the-counter medications.
   - Take advantage of deals for free antibiotics, or $4 co-pays at pharmacies.

5. Get help when you need it.
   - Call the free nurse line with questions.
   - Use the online decision support tools.
   - Talk with a health counselor for complex medical conditions.
   - Use your Employee Assistance Program (EAP) to stay mentally healthy.

“Fundamentally, being healthy is critical to both life success and success in what you do at work,” says FPL Group President and Chief Operating Officer Jim Robo (right), in a podcast with Manager of Employee Health and Well-being Andy Scibelli and Director of Employee Benefits and Services Melissa Miller. Eligible employees** can earn a Better Health Incentive credit for their Health Reimbursement Account by listening to the discussion of the company’s health strategy, which is part of a 10-minute podcast.

To listen from work, go to My HR Direct and locate the podcast under the benefits spotlight. To receive the Learn and Earn credit, employees should go to www.myCIGNA.com, click on the link under Accounts, and then click on View My Awards Program to submit their completion.

**Employees qualified for Better Health Incentives include all nonbargaining employees (except Point Beach Nuclear Plant transition employees hired prior to 9/28/07) and Duane Arnold Energy Center and Byron Energy Center bargaining employees who are covered under the FPL Group medical plan.

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“When North Broward Meter Reader Supervisor Kevin Lee decided to appoint an onsite volunteer wellness coordinator, Donald Anderson was the perfect candidate. Donald even traveled to the Juno Beach, Fla., office to spend time training with the exercise specialists, learning stretches and exercises that he could bring back to others in his work group.

“Health is my priority, and I enjoy helping people,” said Donald. “Meter reading is physically demanding and stressful, and we need to be healthy to do a good job. Besides the stretching and looking for discounted gym memberships, I want to arrange for the dietician to talk with us about how we should eat to balance the six hours a day we walk on the job, and maybe someone from EAP to talk about time-management skills.”

Wellness coordinators play an important role in bringing FPL-WELL services to local sites. The FPL-WELL staff based at the Juno Beach office works with 145 wellness coordinators and supervisors from the 135 FPL Group locations throughout the country to offer onsite health screenings, flu shots, monthly health promotions, challenges and presentations.

“A healthy lifestyle doesn’t start in the gym; it starts in your mind with your attitude," explained Donald. “You have to be healthy to enjoy life. Think positively – break out of your shell, and always work on at least one thing to make yourself a little healthier.”

To find out how you or your work location can take advantage of more FPL-WELL services, call 561-694-6242.
Corporate Safety is helping pave the way to zero injuries by replacing the Employee Safety Information System with the new FPL Group Safety Information Management System. SIMS will offer advanced investigation and reporting capabilities, and the new system’s “action-tracking” feature provides a tool to ensure corrective actions identified during an investigation are followed through to completion. “The system will help ensure that corrective actions are implemented throughout the company, not just locally,” said FPL Manager of Safety and Health Systems Alan MacVicar.

In addition to documenting all injuries, illnesses, unsafe acts and conditions – and doing so with more current data than the existing system – the system will track all vehicle incidents and near-miss reports. It then provides real-time reporting with a few clicks of a mouse; compilation currently takes hours.

The new system features dashboard technology that presents information that is easy for supervisors and managers to read. Many changes can be customized by an administrator, instead of a programmer. “Corporate Safety will be able to take care of minor change requests, rather than rely on technical programming resources,” said Alan.

The new system, which is scheduled to be launched late in the second quarter, will support the development of more refined investigation tools to aid the company in its journey to becoming an injury-free work place.

For more information about the new Safety Information Management System, contact Corporate_Safety@FPL.com.

Recognizing ZERO Today!

“Recognizing ZERO Today,” is FPL Group’s rewards program highlighting injury-free locations and employees. Below are the locations that reached a “Recognizing ZERO Today” milestone during March. For more information on this program, contact Corporate Safety at Corporate_Safety@FPL.com.

<table>
<thead>
<tr>
<th>One Year</th>
<th>Silver Level</th>
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<tbody>
<tr>
<td>Customer Service</td>
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<tr>
<td>South Broward Meter Reading</td>
<td>North Florida Meter Reading (four years)</td>
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<tr>
<td>Hialeah Meter Reading</td>
<td>Substation</td>
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<tr>
<td>Ringling Service Center</td>
<td>Palm Beach Substation (four years)</td>
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<td>Gold Level Award</td>
<td>Power Generation</td>
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<tr>
<td>Substation</td>
<td>Lamar Energy Center (two years)</td>
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<tr>
<td>Martin Plant Substation (10 years)</td>
<td>Green Ridge Wind (one year)</td>
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<td></td>
<td>Lauderdale Power Plant (four years)</td>
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Safety Information Management System to debut

During the recent Turkey Point Nuclear Power Plant outage, it paid to be safe. The Outage Safety Sweepstakes Patrol at the Homestead, Fla., facility was looking for FPL employees and contractors who exhibited the right safety behaviors and wore appropriate personnel protective equipment.

Safety Supervisor and patrol leader Douglas Sodaro, along with patrol members and site communication advisors Bianca Cruz and Veronica Swanson, watched for outage personnel who showed safe worker behavior and who agreed to share their safety tips on camera. “Workers were automatically entered into a random drawing for a chance to win great prizes, such as iPod shuffles and docking stations, digital cameras and photo frames, MP3 players and Florida Marlins baseball tickets,” said Bianca. “The Outage Safety Patrol was an innovative way for us to reinforce the Nuclear Fleet’s five effective outage principles.”

The five outage principles are: respect nuclear and industrial safety, take no short cuts, be prepared, do effective communication and handoffs, and be deliberate.

“We all know that achieving nuclear excellence by following the Nuclear Excellence Model is possible only through our unrelenting focus on safety,” said Senior Vice President and Nuclear Chief Operating Officer Mano Nazar. “Our ongoing efforts to exhibit the right behaviors are necessary to continuously improve our performance.”

The safety patrol announced nine lucky winners each Monday throughout the outage. “You never knew where the Safety Outage Sweepstakes Patrol would be,” said Veronica. “We encouraged workers to stay on their safest behavior.”
FPL Group employees nationwide support Earth Day events

FPL Group employees joined millions of people around the world in celebration of Earth Day on April 22. During the week of activities, FPL and NextEra Energy Resources employees mobilized to make a difference to the planet.

This year, FPL employees participated in the first-ever Power to Care Day on April 18, which coincided with National Volunteer Week (April 19-25) and Earth Day celebrations nationwide. Many Power to Care Day volunteer activities were focused on the environment – such as cleaning the beaches along Florida’s coastline and planting trees in counties throughout the state. (See “Power to Care Day volunteers ‘give back,’” on this page.)

In addition, on Earth Day, Vice President of External Affairs Pam Rauch participated in the opening of the new state-of-the-art medical facility at the Palm Beach Zoo in West Palm Beach, Fla. FPL donated $100,000 to the zoo to purchase solar panels for the medical facility.

NextEra Energy Resources also was busy with Earth Day activities, such as those in Iowa County, Wis., where its Montfort Wind Energy Center is located. On April 22, the wind site hosted 75 first- and sixth-graders for two separate Earth Day presentations. In addition, the Montfort community-relations team worked with seven area libraries to provide materials for duplication – such as how to make a pinwheel – to teach children about the benefits of wind energy. The team also presented a list of beginner books to children care centers and schools to stimulate young readers’ interest in wind energy, and worked with 4-H families to share the benefits of this renewable energy source.

In celebration of Earth Day, EarthEra™ hosted a “Living Carbon Neutral” Expo in the Juno Beach, Fla., office atrium, for employees to learn about living a sustainable lifestyle. The expo featured EarthEra, launched last month by NextEra Energy Resources, and other fun and educational exhibits that included Ford and Toyota hybrid vehicles and electric scooters from FPL Fleet Services, and representatives of the NextEra Energy Resources/Texas Christian University/Oxford University environmental research partnership, Publix Greenwise, Office Depot and others.

EarthEra is an innovative program that offers corporations and consumers the opportunity to calculate their carbon footprint and change the nation’s energy future. One hundred percent of EarthEra revenue builds new wind and solar facilities across the nation.

Power to Care Day volunteers ‘give back’

FPL’s first Power to Care Day, on the Saturday before Earth Day, encouraged participation in more than 40 community volunteer projects throughout the company’s service territory. All of the volunteer activities focused on the environment and included improvements such as cleaning the beaches as part of Miami-Dade County’s annual “Baynanza” Biscayne Bay cleanup event, where FPL employees collected litter and beautified the waterfront at Virginia Key’s historic beachfront. Other activities took place in:

- Palm Beach County, where FPL employees planted trees and cleared litter along Clear Lake in West Palm Beach;
- Jupiter, where employees supported the Great America Cleanup by removing trash and debris from the beach areas of Carlin Park;
- Lee County, where FPL employees assisted with landscaping by planting a butterfly garden at Manatee Park;
- The Treasure Coast, where employees in Martin County helped to build two energy-efficient homes with Habitat for Humanity;
- Putnam County, where FPL employees spruced up and repaired the historic Palatka Water Plant, which is to become a children’s educational center and visitor landmark for the city.

“At FPL, we make decisions every day that will shape Florida’s future. This weekend, we gave back to our communities along with our colleagues and our families,” said FPL CEO and President Armando Olivera. “FPL employees not only work here, we live here and give here, too. The nearly 900 volunteers who participated in Power to Care Day provided much needed support to communities where we all live and work.”
More than finding the right price

Lisa Runyan, senior procurement specialist for NextEra Energy Resources, may live in a small New Mexico town of 150 people, but there’s nothing small about what she does for the company’s wind fleet. Lisa and two others order millions of dollars worth of parts and supplies for about 2,300 GE wind turbines across the country.

Lisa and her teammates order the parts to save the company time and money. For example, the company’s GE wind turbines require brake pads — as many as 75 sets per year — to stop the turbine from turning. The pads cost as much as $6,000 per set from the turbine manufacturer. Another option is to go directly to the manufacturers of the individual wind-turbine components.

“I met with a manufacturer of car brake pads who was willing to make pads for the wind farms,” said Lisa. After extensive testing, the manufacturer now supplies the brake pads at the much lower cost of $600 per set.

“Second-source suppliers can often be more cost-effective for us,” said Lisa.

The challenge is more than just finding the right price. It’s also about keeping up with the new turbine technologies. “As newer generations of turbines are coming on line, we are seeing slightly different parts,” said Lisa. “As we discover these new parts, we try to anticipate the need and keep them in inventory. By doing that, we can help avoid the worst scenario — having a wind turbine down, waiting on a part.”

Team effort reaches customers

FPL’s Large Commercial and Governmental Trade Association Program kicked off the 2009 season in March at the Edison Electric Institute 2009 Spring National Account Workshop in New Orleans. Each year, a new traffic-building theme is created to reach customers at the conference’s trade show. This year’s theme was CSI: Customer Savings Investigators, developed by Lisette Riveira, who manages the Marketing and Communication trade show program.

At the kickoff show this year, the CSI: Customer Savings Investigators theme was a big hit with customers, exhibitors, peer utilities and FPL employees. “We were all thrilled at the overall success of the CSI theme, which resulted from an excellent team effort by Marketing and Communication, sales, field representatives and our other partners,” said Wayne Besley, director of the Customer Service Field Organization.

Trade association conferences are an important channel to support both the Customer Service and Marketing and Communication objectives for reaching large customers. Involvement in customers’ associations is not only important to sustaining good relationships, but is one of the most cost-effective ways to reach key FPL business segments and large energy users with information about energy-efficiency programs, rebates, tips, billing options and power quality.

Students gain experience

NextEra Energy Resources employees and University of Florida alumni Margarita Massens, Kurt Howard and Adam Schiff have found a way to help their alma mater while also helping their company.

In a competition within the school’s Master of Business Administration program, NextEra Energy Resources Project Valuation and Development groups created case studies for two prospective wind investments. Ten teams of five students analyzed the detailed information and presented their recommendation for a wind site investment decision. A panel of judges determined the winners, who received a small scholarship from NextEra Energy Resources.

“This has been a great learning experience for our students,” said Kara Cupoli, director of MBA Student Services. “We wanted to provide them with a real-life experience, as opposed to a strictly academic exercise.”

The university was looking to start a case-study competition two years ago, and NextEra Energy Resources had provided similar case studies to a high school in Palm Beach County, Fla. The resulting match was perfect.

“Students had no idea that NextEra Energy Resources builds projects all across the country, or the exciting job opportunities that may be available,” said Ken Cochran, Project Valuation senior director. “Through this competition, we were able to build our company image and brand while targeting MBA graduate students for potential future recruitment. Having the University of Florida alumni who work for us share their experiences with the students has been highly successful toward this goal.”
West County tests turbines

West County Energy Center, FPL’s Next Generation Clean Energy Center in Loxahatchee, Fla., has entered the final phase of construction on Unit 1. Starting in April and continuing this month, West County Energy Center is testing the gas turbines and performing a final cleaning of the steam piping, an exercise known as “steam blows.” While this testing is under way, the facility will produce large quantities of steam (water vapor).

Steam blows involve controlled venting of steam to ensure the center’s steam lines are operational, clear and ready for use. FPL notified area residents in advance of the blows, which may be visible and audible from a distance.

West County Energy Center is the company’s newest state-of-the-art natural-gas-fired power plant and consists of three 1,250-megawatt units on a 220-acre site in western Palm Beach County. When completed, West County Energy Center will provide safe, reliable, clean energy for South Florida customers.

For more information, visit www.FPL.com/westcounty.

Partnership finds new ways to serve low-income senior customers

FPL, through a partnership of External Affairs and Customer Advocacy, continues to find new ways to serve low-income senior customers during these difficult times.

Last December, FPL sponsored an elderly advocacy initiative, along with the Florida Council on Aging and AARP. The company’s $50,000 donation enabled the execution of an advocacy plan in support of the Community Care for the Elderly programs that serve so many Florida seniors.

FPL Special Consumer Services Specialist Dave Lynn, serving his second year as president of the Florida Council on Aging, was part of a team visiting legislators in Tallahassee, Fla., to advocate for Community Care for the Elderly. In January, the group met with Senate President Jeff Atwater to share their concerns. Because of their efforts, Florida’s lawmakers heard their message and took a key first step to the survival of several elder programs when they cancelled planned reductions to the Community Care for the Elderly budget.

During a subsequent trip to Tallahassee in February, the group met more state legislators. The successful meetings resulted in lawmakers’ acknowledging the importance of keeping seniors in their homes and support for elderly programs, as opposed to much more expensive institutional care. The legislators also recognized FPL’s support of the programs, particularly the company’s commitment to Florida Council on Aging through Dave’s role as president. Dave is the first person outside of the aging network to serve as the organization’s president.

Because of the team’s efforts, FPL is receiving substantial positive publicity and is again demonstrating its desire to help those in need during challenging economic times.

Forney plant is ready for summer

Summers in Texas can be scorchers, and that heat adversely impacts generating equipment performance. At the 1,789-megawatt Forney Energy Center, the impact won’t be as great this year because of an Assets Better initiative to improve the gas turbine inlet air cooling system, which will enable increased generating capacity and sales.

“Gas turbines can generate more power when the inlet air is cool and dense, but blade erosion and compressor durability concerns required that we discontinue use of the existing inlet cooling systems,” explained Steve Panse, senior analyst, NextEra Energy Resources Business Management. “By installing evaporative cooling systems, we are restoring 31 MW of summer generating capacity while eliminating risk of blade erosion.”

The proposal to install the new evaporative coolers came through the Assets Better team that works with the power plants, Power Generation Division Technical Services, and other NextEra Energy Resources departments to initiate projects that improve existing assets.

“This project clearly illustrates the value of the Assets Better strategic initiative and the excellent collaborative efforts to enhance the profitability of our generating assets,” said Jim Kuretski, Power Generation Division technical services manager.

To date, evaporative coolers have been installed at two of the gas turbines at Forney; the remaining four gas turbines will be retrofitted by the end of the month. “This project has been a big success,” said Plant Leader Ryan McClintock.

“We will be replicating it at our Marcus Hook plant in the next few months.”

Crews install a new evaporative cooler assembly at the NextEra Energy Resources Forney Energy Center in Texas to help the plant operate more efficiently during the summer heat.
The Big Picture

James L. Broadhead Award winner

Distribution’s Best Ever SAIFI Team wins the 2009 James L. Broadhead Award. The team developed solutions for reducing the average number of interruptions per customer during a specified time period as measured on the System Average Interruption Frequency Index. Their work helped FPL achieve the lowest SAIFI on record. The team also earned the Peer Choice Award for Best Tie to Corporate Areas of Focus.

Pictured are, l-r: FPL Distribution Vice President Al Alfonso; Jason Kaminsky; Andres Gomez; Paul Pich; FPL Group Chairman and CEO Lew Hay; Stephen Nitsche; former FPL Group Chairman and CEO James Broadhead; Helena Hernandez, team lead; Alex Zambrano; Andy Starke; Lee Davis; Eliecer Viamontes; Tony Avello; and FPL Distribution Director of Engineering and Technical Services Richard Shaheen. Not shown is Eddy Prieto, team lead.